

# Governance

Solution 6 Group [now Aderant], Australia, US, New Zealand

Stakeholders: CEO and Global Executive Team

#### Goal

Transforming and rationalising a product portfolio of timekeeping and billing software that had grown through mergers and acquisitions.

#### Results

S23M Managing Partner Jorn Bettin stepped in as acting CTO, to provide strategic direction and technical leadership to a team of over 300 people in product development.

- ◆ Led the Global Architecture Group (GAG), which consisted of the Lead Product Architects and VPs of Software Development from four international locations.
- ◆ Explored and analysed options for the optimal location of development centres from a financial perspective, including on-shore/off-shore outsourcing scenarios.
- ◆ Defined a strategic road map for the rationalisation of products and prepared a recommendation for the Solution 6 global executive team.

"We turned to SoftMetaWare to streamline product development across our Centres of Excellence. SoftMetaWare expertise proved to be invaluable for making complex decisions about product architecture, choice of development locations, and the best use of modern software engineering technologies. The thorough and pragmatic approach taken by SoftMetaWare assisted us in achieving our ambitious goals."

Des Odell, Executive Officer, Solution 6 Holdings Limited





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### Maximise quality and productivity

**Operational excellence:** Business process automation, quality assurance, lean production techniques.

## Understand the drivers of business performance

**Value chain analysis:** Analysis of the interaction patterns between suppliers, internal teams, and customers.

## Translate market insights into valuable products and services

**Product line management:** Analysis of market and customer needs, systematic analysis of commonalities and variabilities, identification of product and service opportunities, rationalisation of existing portfolios.

## Monitor supply chain performance

**Service level management:** Analysis of key objectives, definition of performance metrics, definition of service levels, specification of concrete incident and problem resolution procedures, facilitation of negotiations between customers and suppliers.

